Creating a TT transaction (CTELX)

1.Cash officer/SSA Login to Finacle

2. under function select add

3.under ‘transfer type’ select Customer and click on Go.

4.Enter the CIF Id for the customer (sender email Id and mobile number auto-populates)

5.Input receiver’s details in the following fields (Receiver first name, receiver last name, receiver gender)

6.Under receiver identity type-select customer Id type

7.Under receiver identity ref number-enter customer Id number

8.Input receiver email Id

9.Input receiver mobile number

10.Input receiver mobile number

11.Enter sender account Id (transfer amount currency and charge debit account Id populates)

12.Input transfer amount (charge amount auto-populates)

13.input receiving Sol Id

14.click on submit

15.Record is added successfully, and Transaction Id and Reference Id generated.

Verify a TT transaction (CTELX)

1.Service manager Login to Finacle

2.under function select verify

3.under ‘transfer type’ select Customer and click on Go.

4.under reference Id, input or search the reference number generated by cash officer and click on Go

5.All the transaction details as created by the cash officer populates, confirm all the details matches customer instructions and if okay click on submit.

6.The transaction record is verified successfully, a unique pin is generated and sent to the receiving customer mobile and email.

**Expected Results-inquire using menu IAL to confirm below**

* 1. The sending customer account has been debited with the transaction amount, transaction commission charge and excise duty
  2. Receiving branch TT account has been credited with the transaction amount.